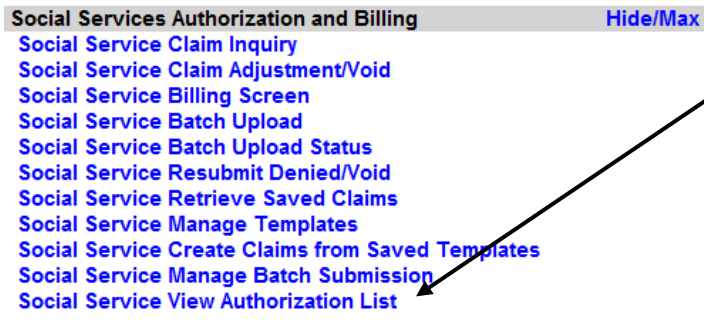**Beginning May 11, 2015 – Changes to the ProviderOne, Provider Authorization List screen**

The ProviderOne system has added a new screen that allows you, the provider, to view authorization errors posted to your Social Service Authorization. This new screen provides the error code, the description of the error, and the dates the error is in effect.

Select the Social Service View Authorization List link from your Provider Portal

Social Services Authorization and Billing	Hide/Max
Social Service Claim Inquiry	
Social Service Claim Adjustment/Void	
Social Service Billing Screen	
Social Service Batch Upload	
Social Service Batch Upload Status	
Social Service Resubmit Denied/Void	
Social Service Retrieve Saved Claims	
Social Service Manage Templates	
Social Service Create Claims from Saved Templates	
Social Service Manage Batch Submission	
Social Service View Authorization List	

The link will take you to the Provider Authorization List page where you will find a new button at the top of the screen called "Show Error List." If you see an authorization line in "Error Status," select the checkbox next to the authorization number and click the button "Show Error List."

	Authorization #	Line #	Suffix #	Client ID	Client Name	Provider ID	Service Code	Service Code Description	Modifier	Modifier Description	Start Date	End Date	Rate	Units	Unit Type	Billing Type	Client Responsibility	Last Updated	Business Status	Error Status	Partial Month Error (Yes/No)
☐	1234567	2	1	5555WA	Client A	5654	SA216	Voluntary Placement; day			04/01/2015	04/30/2015	$350.00	12	Day	Monthly Recurring	$0.00	04/16/2015	Approved	No Error	No
☐	1234567	1	1	5555WA	Client A	5654	SA719	Staff add-on - state funds			04/01/2015	04/30/2015	$16.00	1	Hour	Monthly Recurring	$0.00	04/16/2015	Approved	No Error	No
☐	7654321	3	1	8888WA	Client B	1564	S5102	Adult day care per diem	HQ	Group setting	04/20/2015	05/20/2015	$44.14	1	Day	Monthly Recurring	$0.00	04/27/2015	Approved	Error	Yes

NOTE: The Partial Month in Error Column alerts you to whether the error impacts an entire month or only part of a month. The new Authorization Error List screen shows you the exact dates.

New Authorization Error List screen

Clicking the 'Show Error List' button from the Provider Authorization List screen takes you to the new screen, Authorization Error List. This screen displays the error code and the error description with the exact dates of the error. The error must be resolved before you can successfully bill for the dates in error.

Authorization Error List:

Filter By: [dropdown] [____] [____] And [dropdown] [____] [____] And [dropdown] [____]
[____] Go

Posted Date ▲▽	Line # ▲▼	Suffix # ▲▼	Error Code ▲▼	Error Description ▲▼	Error Start Date ▲▼	Error End Date ▲▼
04/15/2015	Line 3	1	30390	Adult Day Health and Adult Day Care and Adult Day Trial are not allowed for same dates of service.	04/20/2015	04/30/2015
04/15/2015	Line 3	1	30390	Adult Day Health and Adult Day Care and Adult Day Trial are not allowed for same dates of service.	05/01/2015	05/01/2015

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